

NEW ELECTRICITY SERVICE

RESIDENTIAL CHECKLIST



NOTE: This checklist contains approximate timeframes. Depending on the location and complexity of your project, timelines may be shorter or longer. Please work with your Newfoundland Power Technologist to determine timelines specific to your project.

After you have completed your account setup, a Newfoundland Power Technologist will contact you. The following checklist will help guide you through the process.

In order to avoid delays and provide you with the best service possible, please have the following ready for your Technologist:



- Survey of property or real property report and name of registered property owner. Newfoundland Power will determine if easements are required.

NOTE: difficulty in obtaining easements may cause delays in connection.



- Voltage, amperage size (125 amps, 200 amps, 300 amps, 400 amps, etc.) – supplied to you by your consultant or Electrician. If going with an underground service please ensure your Electrician consults our Electrician Checklist, available [here](#).



- Date service connection is required.



- When you contact your municipality and/or the provincial Department of Municipal Affairs (Crown Lands) for your building permit, don't forget to ask about what approvals, if any, you may also need to get.



- Familiarize yourself with related approvals and charges. There may be a cost associated with providing your service.

NOTE: Depending on your requirements i.e. if your new construction is further than 85 metres from existing power lines (25 metres in cabin areas), there may be a cost associated with providing your electricity service. This cost is referred to as Contribution in Aid of Construction (CIAC). [Click here to learn more about CIAC.](#)



- Upon receiving the information above, we will:
 - design the necessary infrastructure. **(1-3 weeks)**
 - work with the appropriate agencies on approvals. **(1-6 weeks)**





- To avoid delays, arrange to have property at final grade prior to start of Newfoundland Power's construction phase.



- If applicable, power line construction phase. **(3-6 weeks)**



- A Current Transformer (CT) will be required if your service is larger than 200 amps. If you are unsure of the size of your service, consult with your Electrician.

NOTE: CTs have to be picked up at Newfoundland Power.



- Electricians must arrange an electrical permit, inspection and authorization for connection with the appropriate Electrical Inspection Authorities. **(usually takes 2-3 days before the authorization number is provided to Newfoundland Power)**



- If using CTs (service is larger than 200 amps), notify Newfoundland Power after CTs have been installed.



- If service is larger than 200 amps – commissioning of metering. **(2-3 days)**



- Service connection. **(1-2 weeks)**
NOTE: Building should be identifiable (i.e. lot and civic numbers clearly displayed). Meter sockets should be clearly marked (e.g. apartment vs. main residence) in cases where there are multiple services.



- After you're connected, visit newfoundlandpower.com to create an online account so you can access your information 24/7/365. There are several self service functions available to you, and you can sign up for ebills, our equal payment plan, automatic payment plan, outage alerts and much more.



- Check out TakeChargeNL.ca for ways to save money on your electricity bill.

CONTACT US:

Construction Services
 Phone: 737-5408 (St. John's) or 1-888-491-5066
 Email: constructionservices@newfoundlandpower.com
 Visit: [Contractors and Developers Web Page](#)



Photos WILL NOT be accepted in lieu of Newfoundland Power inspections.



While we are committed to providing you with the best service possible, there may be delays caused by issues outside of our control, such as weather, electricity system maintenance, impact on third party services, etc.

In case of emergencies call 737-5711 or 1-800-474-5711.

CHECKLIST

WHENEVER. WHEREVER.
We'll be there.

NEWFOUNDLAND
POWER
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