

UPGRADES OR EMERGENCY REPAIRS ON AN EXISTING SERVICE

ELECTRICIAN CHECKLIST



NOTE: This checklist contains approximate timeframes. Depending on the location and complexity of your project, timelines may be shorter or longer. Please work with your Newfoundland Power Technologist to determine timelines specific to your project.

The following checklist will help guide Electricians through the disconnect/reconnect process for completing emergency repairs or upgrading an existing electricity service.

Service Upgrade or Repair on Existing Service:



Contact Newfoundland Power for service location before beginning work.



Contact Newfoundland Power to schedule a same day disconnection of old service and connection of new service at same premises.

NOTE: A limited number of these tasks are scheduled each day.



If the total number of metered services at the premises will be increasing, the property owner can avoid delays by contacting Newfoundland Power in advance of work to set up required bill accounts.

NOTE: A Technical Work Request number will be set up for all additional metered services. A Newfoundland Power Technologists will also visit the site.



Electricians must arrange an electrical permit, inspection and authorization for connection with the appropriate Electrical Inspection Authorities.



- Reconections that are NOT emergencies have to be scheduled.
- Reconections are scheduled to be completed during regular business hours Monday – Friday.
- Authorization for connections should be received at Newfoundland Power before 2pm daily.
- The Electrician is required to be on site while Newfoundland Power is connecting the service.
- For additional details check out our [Disconnect Reconnect Policy](#).

WHO IS RESPONSIBLE? ELECTRICIAN



NEWFOUNDLAND POWER



- Only Electricians registered with the Electrical Inspection Authorities will be granted permission to disconnect electrical services. This is dependent upon your Electrician Code.
- Electricians are only permitted to disconnect a residential single phase service up to 200 amps.
- Electricians must have completed the Occupational Health and Safety Course.
- The appropriate Personal Protective Equipment must be worn during the disconnect process.
- Same day disconnect/reconnect is intended for use when emergency repairs are required on an existing service, or when a service upgrade is ready for the final transfer of electrical load.
- Ensure you make contact with Newfoundland Power any time you are doing a disconnect (at the weather head or meter base).

CONTACT US:

Construction Services
 Phone: 737-5408 (St. John's) or 1-888-491-5066
 Email: constructionservices@newfoundlandpower.com
 Visit: [Contractors and Developers Web Page](#)



Photos WILL NOT be accepted in lieu of Newfoundland Power inspections.

In case of emergencies call 737-5711 or 1-800-474-5711.



While we are committed to providing you with the best service possible, there may be delays caused by issues outside of our control, such as weather, electricity system maintenance, impact on third party services, etc.

CHECKLIST

WHENEVER. WHEREVER.
We'll be there.

